



Environmental Policy (ISO14001)

General statement

KPN is a leading Dutch telecommunications and IT provider that offers fixed and mobile telephony, broadband internet, and television services to both residential and business customers. The company focuses on connecting the Netherlands with secure, reliable, and future-proof networks and provides a range of ICT solutions for businesses, including cloud hosting and Internet of Things (IoT) services. KPN also offers wholesale network services to other telecom providers. Our purpose is to go all out to connect The Netherlands to a sustainable future.

Aims and objectives

The organisation fully commits to:

- implement and maintain an environmental management system that is in compliance with ISO 14001;
- continuous improvement of the environmental management system through evaluation to enhance environmental performance through objectives, complete internal audits and qualify during management review;
- correct non-conformities in a timely manner determine legal compliance obligations and ensure operations are completed in accordance with them;
- obligate and ensure legal compliance to environmental law;
- allocate suitable and sufficient resources which enable the company to achieve environmental aims and objectives;
- consider the effects that our operations may have on the local community and prevent pollution, reduce waste and ensure that, wherever practical, measures are implemented to protect and preserve natural habitats, flora and fauna;
- seek to work in partnership with relevant communities by behaving in socially responsible manner;
- take action to eliminate or reduce, any potentially adverse environmental impacts identified in aspects register;
- promote environmental awareness amongst suppliers, contractors and partners by implementing procedures;
- ensure that our management is fully engaged in the governance of environmental issues;
- publically disclose a transition plan to net zero every year in line with integrated report (separate document);
- ensure effective and expedient incident control, investigation and reporting. Assess and, where practicable to do so, reduce the environmental impact of the company's products and services.

Our Board of directors and management have overall responsibilities and accountability for the implementation of the policy and must ensure that environmental issues are given adequate consideration in the planning and day-to-day supervision of all work. All employees and subcontractors are expected to co-operate and assist in the implementation of this policy, whilst ensuring that their own work, so far as reasonably practicable, is carried out without risk to themselves, others or the environment. This includes co-operating with management on any environment-related matter. All of the above is executed to serve our purpose to go all out to connect The Netherlands to a sustainable future.

Version control

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