

Internal fraud cases and sanctions taken

In 2019, 207 internal fraud cases were found, concerning amongst other things theft from goods and illegal orders or subscriptions. We took sanctions in 81 occasions and action was taken in all other cases to repair shortcomings in procedures and systems in order to prevent issues like these in the future. The table below gives an overview of type of sanctions that were taken in 2019:

2019				
Type of misconduct	Type of sanction			
	Formal warning	Suspension	Demotion	Dismissal
Safety	0	0	0	2
Use of information	0	0	0	3
Ancillary activities	1	0	0	1
Misappropriation of company assets and funds	0	0	0	5
Use of company resources, funds, systems	26	0	0	43