Internal fraud cases and sanctions taken

In 2021, 232 internal fraud cases were found, concerning amongst others things as theft of goods and illegal orders or subscriptions. We imposed sanctions in 142 cases and action was taken in all other cases to repair the shortcomings in procedures and systems in order to prevent similar issues in the future. The table below gives an overview of type of sanctions that were taken in 2021:

20	1			
Type of misconduct	Type of sanctio	Type of sanction		
	Formal Suspensi Demo	tion Dismissal		
	warning on			
Workplace conduct	0 0 0	2		
Use of information	2 0 0	3		
Ancillary activities	0 0 0	1		
Misappropriation of company assets and funds	3 0 0	2		
Use of company resources, funds, systems	86 0 0	43		

